

How it happens
conflicting messages

An affront
Not quite violent - but definitely
Asked to accept something that doesn't make sense + on some level you
have to make sense of that

Takes lots of time, mental + emotional energy.
Struggle is an appropriate word.

Moral injury - come to harm/suffer from not being able to live
in line with beliefs

- in health care - not able to give level of care
- environmentalism
- feels like a fight
- I don't want to be a fighter - not my nature
- power, who's winning a bit macho
- in same paradigm

Maybe answer is to say
values - like a NHS trust

Conversation

Cognitive dissonance.

Really hard living in a world that doesn't make sense.
Tyranny of now. Don't want to settle - just wan to be reasonable

Conflict + resolution

like us stories

Do leaders know how
bad it'll be - one expert says yes
another knows

- Choice**
- How much
 - having to choose
= bad
 - feeling you don't have
a choice also feels

Don't always have the option of acting in
line with beliefs

Cognitive dissonance

- People's motives not always apparent
- different things going on + trying to do best
 - using strategies

1. Discomfort

2. Inconsistency between beliefs and actions

3. Urge to get rid of it

- Dissonance
- internally reduced
 - but between me +
social/political got worse

Pacific islands "you won't be able to
go on holiday here"

- accepting reality
- systems - not
in control
- not certain

Do what you think is right

It will rub off spread - hope/faith/uncertainty

Live with yourself

The Spirit Level

- progress in West got to a certain level + then stopped
benefiting health
- drive to always have more
is the problem

Resolving cognitive dissonance

1. Change your beliefs
Overriding or re-evaluating
2. Change your behaviour
3. Rationalise away the contradiction

Compartmentalisation

Keeping conflicting ideas in separate mental boxes.